

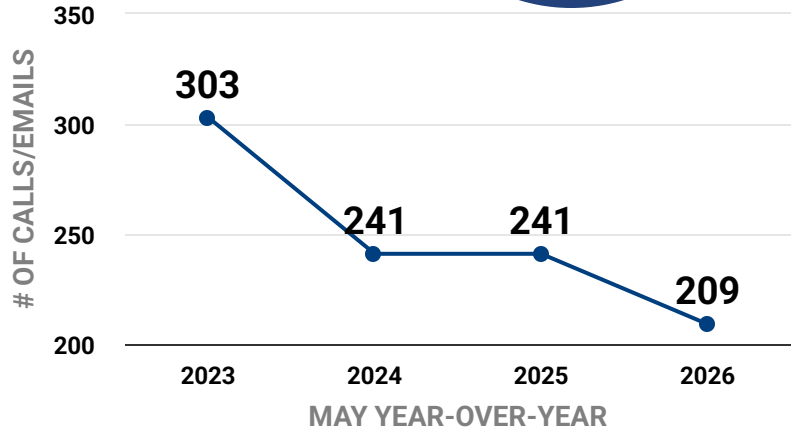


**Total Calls/Emails**

YEAR-OVER-YEAR

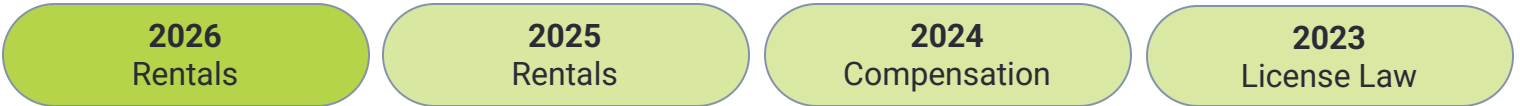
The Legal Hot Line answered **209** calls and/or emails during the month of May 2026, representing a **13.3%** decrease from May 2025. The majority of questions related to rentals, MLS Rules and Regulations, and “time is of the essence.”

**↓ 13.3%**  
from May 2025



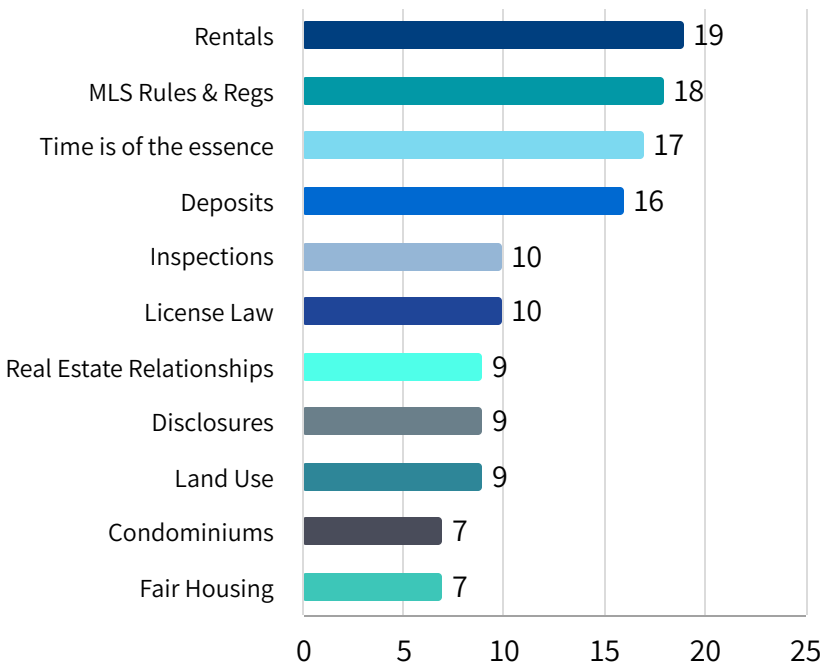
**Top Categories**

MAY YEAR-OVER-YEAR



**Top 10 Categories**

MAY 2026



**Featured Q & A**

**Is it legal for a tenant to pay rent into an escrow account until a landlord makes repairs?**

It depends. If an enforcement official in a town or city that has adopted [this law](#) determines that the condition of a rental property poses a “serious hazard or imminent peril to the health, safety, or welfare of the occupants” and orders the landlord to make repairs, the tenants must pay rent into a municipal escrow account until the work has been completed. The municipality will release the rent to the landlord or contractor who is making the repairs. This requirement applies only in towns or cities that have adopted this law.

In all towns and cities, when a municipal enforcement officer determines that a rental unit is “unfit for human habitation” and orders repairs, the tenant must [pay rent into a local revolving fund](#).